

Employment in Financial Services

Contributing Editor

Louise Skinner at Morgan Lewis & Bockius

09. Is there a particular code of conduct and/or are there other regulations regarding standards of behaviour that financial services employees are expected to adhere to?

Belgium

Author: *Nicolas Simon*
at Van Olmen & Wynant

The NBB has issued a Fit & Proper Handbook, which was last updated on 22 December 2022.

Besides, Febelfin has adopted codes of conduct and regulations for relations between financial institutions and their customers, which can be considered standard practice in the sector.

Each financial institution may also provide more concrete or more precise quality standards for its clientele.

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Belgium

Nicolas Simon
Van Olmen & Wynant